

IN PLACE OF STRIFE

The Mediation Chambers



Feedback Digest for

MICHAEL COVER

Mediation Style and Approach

Michael is known for his qualities of energy, patience and persistence. He is able to adapt his style as a mediator to different situations and circumstances. His training as a family and business mediator and arbitrator, as well as a civil and commercial mediator, enable him to bring to bear a very unusual range of skills.

Michael has spent over twenty years as a lawyer, both in industry and private practice. He was accredited as a mediator in 2002 and has practised as a mediator since then. He is an intellectual property lawyer originally but has broadened his practice in mediation since accreditation into a wide range of areas. His broad background in the law and business enables him to understand and, if necessary, challenge the parties and their advisers on a wide range of legal and other issues.

He has a strong interest in people and their problems and motivations. He has a particular interest in cross-border and cross-cultural disputes and mediations and has the linguistic skills to deal with mediations in French and German.

Feedback

"No one could have done more than [Michael] to encourage and move the parties to a settlement."

Themes Emerging from the Feedback

Patience and generating confidence

"We thought that [Michael] did a good job as the mediator - this was not just because we achieved a settlement but because we felt that the change in the other side's stance over the course of the day to an altogether more reasonable attitude was in large part due to him.....One of the attendees was a US lawyer with extensive experience of mediation over 50 years and his comment at the end was that not many mediators could have achieved the result Michael did."

"I should like to thank you for your excellent endeavours to bring the dispute to resolution.....I don't believe that you could have done more to encourage both parties to engage properly in attempting to reach [a] satisfactory conclusion."

Continued.....

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Quick to understand and effective

"[Michael] quickly understood the dispute and slowly brought the situation to an understanding between both companies. He was successful in his efforts and both companies agreed a formula for settlement. He is to be commended for his patience and grasp of the problem."

"First class. Effective and charming."

Code of Ethical Conduct

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Mediator Links:

In Place of Strife, London

<http://www.mediate.co.uk/>